

**GUARANTEE CARD**

Normal service and maintenance of items specified, remains the responsibility of the owner and is not covered by this guarantee. Changing air and working conditions, individual management and the manner in which the machine is used determines to a great extent the lifespan of parts, service and maintenance.

This guarantee will only be valid if this card is completed in full and sent back to the factory by the dealer or the owner, to:

**GUARANTEE DEPARTMENT  
STAALMEESTER AGRICULTURAL IMPORTS CC  
P.O. BOX 71  
HARTBEEFONTEIN  
2600  
SOUTH AFRICA  
(WITHIN 15 DAYS AFTER DATE OF PURCHASE)**

Type of product: \_\_\_\_\_

Serial no: \_\_\_\_\_ Invoice no: \_\_\_\_\_

Original delivery date: \_\_\_\_\_

Name of owner: \_\_\_\_\_

Address of owner: \_\_\_\_\_  
\_\_\_\_\_

Telephone number: \_\_\_\_\_

Dealer or agent: \_\_\_\_\_

I AGREE AS OWNER OF THE PRODUCT THAT I HAVE INSPECTED THE PRODUCT,  
AND THAT I AM SATISFIED

1. PROTECTION AND MAINTENANCE OF THIS PRODUCT;
2. PERIODICAL MAINTENANCE AS SPECIFIED IN THE GUARANTEE.

\_\_\_\_\_  
Signature of Owner

***IF ANY CLAIMS ARISE FROM THIS GUARANTEE THAT CANNOT BE SOLVED  
OUTSIDE A COURT OF LAW, IT IS ALLOWED TO THE JURISDICTION OF THE  
MAGISTRATES COURT TO SAVE COSTS FOR BOTH PARTIES.***

P.O. BOX 71  
HARTBEEFONTEIN  
2600

☎ 018 431 0693 / 0300

☎ 018 431 0185

✉ enquiries@staalmeester.co.za



CC/BK 2001/007169/23 • BTW/VAT 480 0193 163

**www.staalmeester.co.za**

**GUARANTEE AND MAINTENANCE**

AS MANUFACTURER, STAALMEESTER GUARANTEES EACH NEW STAALMEESTER PRODUCT FOR A PERIOD OF \_\_\_ MONTHS FROM DATE OF DELIVERY. THIS GUARANTEE INCLUDES IMPORTED PRODUCTS AS WELL AS STANDARD EQUIPMENT, USED UNDER NORMAL CONDITIONS AND PROVIDING ALL STIPULATIONS ARE COMPLIED WITH.

1. It gives us pleasure to welcome you as a Staalmeester client. Providing all instructions on your guarantee card are followed carefully, you can be assured of many trouble free working hours.  
It is advisable to have your machine serviced by a registered Staalmeester Dealer, (Customer to Dealer). Thus ensuring that only genuine Staalmeester parts are used.

**PLEASE MAKE SURE THE FOLLOWING IS UNDERSTOOD CLEARLY:**

- a. NEW IMPLEMENTS GUARANTEE,
  - b. OWNER'S RESPONSIBILITY
  - c. PERIODICAL AND DAILY CHECKING
2. Repairs and replacement of defective parts will be done by a Staalmeester Dealership; therefore labour will be free of charge. If repairs are done after hours, however, the owner will be responsible for the labour costs.

Stipulations in this guarantee do not apply to:

- a. Abused or neglected machines.
- b. Implements damaged due to accidents.
- c. Implements that have been modified, affecting the correct functioning and reliability of the machine according to manufacturer's specifications.
- d. Normal wear and tear on parts.

3. Claims can only be made directly to Staalmeester or an authorized Staalmeester agent/dealer.
4. Staalmeester will not be held responsible for any costs incurred as a result of production loss, travel, transport costs or accommodation.
5. Staalmeester may allow a third party inspection, but the customer will be responsible for such an account.
6. If any of the above mentioned stipulations are not complied with or the appearance of the machine has been modified to an extent that it affects proper functioning of the machine (unless discussed and approved by Staalmeester) this guarantee will expire immediately.
7. Pre-Delivery Service:

It is the duty of every Staalmeester Dealer to ensure that each Staalmeester product is inspected and serviced before being delivered. The pre-delivery schedule must be thoroughly completed by the dealer.

a. **THIS GUARANTEE DOES NOT COVER THE FOLLOWING:**

- i Tyres and tubes;
- ii V-belts, sprockets, chains;
- iii Bearings;
- iv Lubrication;
- v Flails and cutter knives;
- vi Replacements, for example cleaning and replacement of worn parts;
- vii P.T.O. and P.T.O. crosses;
- viii Any deterioration as a result of normal wear and tear or any noise or rattle/vibration on the machine that the dealer deems non detrimental to the machine's working;
- ix Any product that was not bought from an approved Staalmeester Dealer or agent;
- x Any parts that according to Staalmeester have been damaged by negligence, accident or by failure to comply with the directions for maintenance as stipulated in this guarantee;
- xi Any product that is used at the wrong r.p.m speed as specified by

Staalmeester. All products should run at a speed of 520 r.p.m.'s;

- xii Any parts damaged by accident or negligence, causing damage to parts covered by this guarantee.

b. **MAINTENANCE:**

(Please check every 4 days):

- i Bearings and wear;
- ii V-belts;
- iii P.T.O.'s and crosses;
- iv Bolts and nuts;
- v Taper lock bushes;
- vi Grub screws – bearings;
- vii Normal wear and tear;
- viii Cutter blades;
- ix Noises and gaps;
- x Sprockets and chains must be lubricated;

c. **CHECK EVERY 60 DAYS:**

- i Cutter blades and flails must be replaced when necessary;
- ii Any spares that are worn must be replaced;

- d. All parts and construction must be carefully inspected within 2 days of purchase and first operation of the machine.